



SEASIDE COLLECTION



SUSTAINABILITY INFORMATION FOR GUESTS

Taking care of the planet together.

OUR COMMITMENTS



SUSTAINABLE AWARENESS

We raise awareness with our employees, clients and suppliers of the importance that small initiatives have in achieving big results.



WASTE MANAGEMENT

Not only do we manage waste, we work daily to reduce it.



RECYCLING

If we can't refuse, reuse or reduce, we follow a strict recycling policy.



WATER USAGE

We implement the latest technology to reduce the use of our most precious natural asset.



OUR COMMITMENTS



ENERGY SAVING

We use energy carefully, we do not waste it!



EMISSION REDUCTION

We are committed to reducing CO₂ emissions.



SUSTAINABILITY CERTIFICATION

We continue to maintain our Travelife Gold and TUI Environmental Champion Certificates in sustainability.



SOCIAL ACTION

We contribute to the improvement and well-being of the local community through social projects.



OUR COMMITMENTS



CUSTOMER SATISFACTION

The company is devoted to its guests 365 days a year, 24 hours a day.



OUR TEAM

We guarantee equality and fair treatment, supporting and encouraging professional development.



HEALTH AND SAFETY

We take the maximum precautions in order to protect our guests and employees.



CHILD PROTECTION

We are committed to respecting the rights of the child and encourage your support.



PLACES OF INTEREST

The island of Gran Canaria has a rich heritage of churches and cathedrals which we would encourage our guests to visit whilst at the same time respecting these places of worship by visiting in appropriate dress. Information on these and other tourist attractions can be found on the tourist boards website:

<http://www.grancanaria.com/turismo/en/>

Please also be aware that the beach of Maspalomas/Playa del Inglés has nudist areas located in the centre of the beach and the LGBTQ areas are marked by the rainbow flag.



LOCAL TRADITIONS AND CULTURE

The early settlers to the Canary Islands around the 5th to the 1st century BC were known as 'Guanches', and were said to be strong in stature, tall, light-skinned, blonde haired and blue eyed. They were a cave dwelling society with a relatively sophisticated social structure. Guanche symbols can be found on a range of artisan souvenir products across the islands however not all of the meanings are truly understood.

The theme park Mundo Aborigen situated on the road between Maspalomas and Fataga brings their story to life, visiting the attraction helps to preserve this important heritage. Evidence of an early settlement can be found close by to the hotel at the half-way point along the Meloneras promenade.



CARING FOR ANIMALS

Please be aware of the way in which animals are being treated whilst on holiday. We believe that all animals should be well cared for and would request that our clients are not encouraged to participate in any activities that could be considered contrary to this belief.

Please try to assist with the prevention of animals being exploited and ensure that you only visit official parks where animals are kept in good conditions and receive the correct care. Excursions that are recommended by the hotel reception or your tour operator are required to operate in line with strict industry standards.

At Seaside Hotels our staff maintain a number of 'cat cafes', providing water and food for the small feral population. We are able to accept donations of dry food from guests who are eager to contribute to the upkeep of their welfare.



AIR CONDITIONING IN ROOMS

Turning on the air conditioning when the outdoor temperatures rise is one of life's little luxuries, never forgetting that air conditioning is not only using our vital energy sources but also contributing to global warming due to the heat it releases into the atmosphere is the reality of this luxury.

At Seaside Hotels we take precautions to ensure that our air conditioning is energy efficient. All of our rooms are fitted with sensors that automatically switch off the air conditioning when windows and doors are opened to prevent this precious energy from escaping. We also thank you for your understanding if during the winter months our air conditioning is switched off or reduced to the minimum.



ENERGY AND WATER SAVING

Seaside Hotels are proud of our highly skilled technical teams who consistently identify the latest technologies to help us to reduce our energy and water consumption without impacting upon your experience in the hotel.

If you'd like to do even more to support our environmental policies, there are some simple steps we would encourage you to take:

- Follow our towel and linen reuse policy.
- Choose a shower over a bath.
- Let our staff know if you come across any leaks or dripping taps or if you believe lights have been left on unnecessarily in public areas.
- Remove the key card from its slot in the wall when leaving your room.

If you have any other suggestions that you would like to see implemented, please don't hesitate to let us know.



RECYCLING

Seaside Hotels has an extremely robust recycling programme. We know that recycling is important to our guests and you will find a range of recycling points around the hotel which are clearly marked to help you deposit any unwanted or used items correctly. If you are unsure, please ask our reception who will be happy to assist you with this.

CHILD PROTECTION

All Seaside Hotels are committed to respecting the rights of children. Should you observe any suspicious activities involving children, please bring it to the attention of our reception staff who will take the appropriate next steps.

SUSTAINABILITY REPORTS

Biennial Sustainability Reports are produced for each Seaside Hotel individually outlining our social and environmental commitments. If you would like to read the full report this can be downloaded from our webpage – please see the sustainability policy tab. A printed version can also be found in our client information corner.





SEASIDE COLLECTION